

Processing Fees	
Direct Debits or Credits (any value)	50p each <small>Volume Discounts Available</small>
Returned Payments (e.g. insufficient funds)	75p each
All Standard Bacs & Submission Reports (for your records)	FREE
All Amendments to Amounts and/or Dates of Collections	FREE
Additions or Cancellations to Bacs Records	£2.50 each <small>Volume Discounts Available</small>
Errors in Submission (e.g. incorrect account details or reference)	£3.50 each
Bacs DD or AUDDIS File Submission & Processing (unlimited entries)	£5.00 each
Lifetime Technical and Logistical Support (by phone or email)	FREE
Indemnity Claims (rarely occurs)	£25.00 each
Once Only Payments	
Small Business Facility Setup*	£175.00
Corporate Bespoke Facilities Management Setup	£375.00
Upgrade to Paperless Direct Debit or Commercial Bacs Bureau	P.O.A.
Optional & Additional Services	
All Standard Direct Debit Letters (e.g. mandatory advance notice or recharges)	from 75p each
Transfers to Multiple Accounts	£3.75 each
Duplicate or Bespoke Reports	from £5.00 each
Low Value Same Day Payment (up to £10,000)	£5.00 each
High Value Same Day Payment (over £10,000)	£25.00 each
Fully Managed Scheduling and/or Collection Service	P.O.A.
Bacs or Direct Debit Related Professional, Design and Secretarial Services	£35.00 p/h
Flat Rate Monthly Pricing Also Available	Ask for Details

* For Small Business Tariff Add 10% to All Fees

All Prices are Correct at Time of Going to Press (January 2010) and are Subject to VAT